

helped Adams achieve improvement in staff retention from 53% to 88% to 95%!

Adams cleans up at uni



ALEXANDRA ECONOMOU
Services

ADAMS Cleaning and Maintenance Services has won a multimillion-dollar contract with UniSA, believed to be the single largest commercial cleaning deal in South Australia.

From next month, Adams will clean at UniSA's four campuses – City East, City West, Magill and Mawson Lakes.

The major deal means Adams will create between 80 and 100 jobs. It now employs nearly 300 staff.

Adams director Tony Aykroyd said the contract was “company changing”.

“As the largest and one of the most prestigious cleaning contracts in South Australia, Adams is incredibly proud to have the opportunity to work with UniSA,” he said.

“This is a significant vote of confidence in Adams and the quality of cleaning we provide.”

“We believe we are now the largest locally based commercial cleaning company in the state.”

Founded in 1985, Adams specialises in large-scale commercial cleaning contracts including high-rise and office buildings, government and manufacturing sites.

“Our success can also be attributed to our ability to recruit and retain the best cleaning staff,” Mr Aykroyd said.

“All our staff are directly employed by Adams, with no contractors or franchisees.”

“We have an online recruitment process that allows us to focus on people who are most appropriate for the job, complemented by supportive managers and effective management systems. This has enabled us to achieve a low staff turnover rate of only 5 per cent, compared with 30 to 40 per cent across the industry.”

Mr Aykroyd said Adams also worked closely with facilities man-



agers to ensure that cleaning jobs were done properly.

“The calibre of our work means they won’t receive calls from tenants or staff complaining that bins haven’t been emptied or something hasn’t been cleaned,” he said.

Adams had embraced technology and now was developing an iPad ap-

GOOD DEAL: Cleaners Barbara Bennett and Harry Patel with Adams Cleaning and Maintenance Services

director Tony Aykroyd.
Picture: DAVID CRONIN

plication which would generate automatic reports about its work.

Included among the Adams cleaning contracts were state government buildings such as the State Administration Centre and Parliament House.

Its other clients include People’s Choice Credit Union and TAFE SA.

“Our success can also be attributed to our ability to recruit and retain the best cleaning staff”