

# New 'zero-contact' hiring software quickly puts people in jobs during the Coronavirus crisis

Many companies, including aged care operators, supermarkets, food manufacturers, government departments and logistics firms are turning to new locally-developed online hiring technology to speed and simplify the process of hiring staff quickly.

The 'zero-contact' recruitment process is being quickly rolled out by Sydney-based technology company Expr3ss!, which is helping more than 200 organisations hire large numbers of people quickly.

Expr3ss! has seen a 300 per cent increase in demand for the service in the last two weeks for the software platform, which integrates video and telephone interviews.

At the heart of the technology is artificial intelligence, designed to assess and shortlist candidates through video and over the phone, while being faster, cheaper and accurate than the traditional interview process.

The phone hiring interview platform allows Australian employers with large numbers of high-volume, entry-level job openings to find candidates and streamline hiring.

The new platform is now running on employers' websites and draws from 20 free internet job boards, including LinkedIn.

The platform is also connected to Department of Home Affairs' Visa Entitlement Verification Online System, which allows employers and visa holders to check their visa conditions and eligibility.

For job seekers, the process takes about 10 minutes to complete a tailored online questionnaire, a short video interview and answers to an automated phone interview. The platform then identifies five suitable candidates for the role based on specific criteria.

Expr3ss! founder Carlyne Burns said, "We have fast tracked the development of this important new service to help hard hit sectors like aged care, supermarkets and distribution centers struggling to cope with demand."

"While the technology helps eliminate the contact usually involved in a job application, it also helps accelerate the process in placing the right people in jobs quickly."

"I believe that the current crisis and adaption of AI technology will change the recruitment process forever, as companies are adapting to the rapidly changing economic environment", she concluded.

For more information please call **1800 00 55 98** or visit **[www.expr3ss.com](http://www.expr3ss.com)**

